Location And Age	Status as of 9/01/2014	% of time in service between 25/11/2013 and 9/01/2014	Period of time Not in Use Between 25/11/2013 to 9/01/2014	Comments Where the service is 95% or less or by exception
Atlantic House 2001	IN SERVICE	100%	0 hours	
Little Britain Modernised 2007	IN SERVICE	96.3%	41 hours	
London Wall (No.1) Lift Eastern Pavilion 2003	IN SERVICE	99.6%	4 hours	
London Wall (No.1) Lift Western Pavilion 2003	IN SERVICE	100%	0 hours	
London Wall (No.1) Western Pavilion Escalator (DOWN) 2003	IN SERVICE	82.5%	193 hours	This is related to the Christmas period. Stop button activated customer misuse engineer reset on arrival, however has been called out to attend to the same fault several days running.
London Wall (No.1) Western Pavilion Escalator (UP) 2003	IN SERVICE	80.2%	218 hours	Stop button activated customer misuse engineer reset which caused a panel fault. The parts were ordered however, due to the Christmas period there was a delay in receiving parts, repair and return to service.
Millennium Bridge Inclinator 2000	IN SERVICE	97.8%	24 hours	
Moor House 2005	IN SERVICE	100%	0 hours	
Moorgate Escalator (UP) 1973	IN SERVICE	99.3%	7 hours	
Pilgrim Street 1992	IN SERVICE	100%	0 hours	

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Location And Age	Status as of 9/01/2014	% of time in service between 25/11/2013 and 9/01/2014	Period of time Not in Use Between 25/11/2013 to 9/01/2014	Comments Where the service is 95% or less or by exception
Tower Place - Public Lift 2002	IN SERVICE	100%	0 hours	
Tower Place – Scenic Lift	IN SERVICE	99.5%	5 hours	
Wood Street Public Lift (Royex House) 2008	IN SERVICE	93.0%	77 hours	The lift fault identify parts were ordered and is now back in service
Speed House	IN SERVICE	99%	10 hours	
Tower Bridge	IN SERVICE	100%	0 hours	

Additional information